Event	Time	Location	Source type	Description	Source	Notes	Comments
Initial events	~16.35	Oxford Circus station, Central Line, Westbound	News	Witness reports fight breaking out on "overcrowded" platform. One man bumped into another, punch to the gut, then full out fight with people trying to break it up. Yelling, people running away, woman fainted, children scared and crying. Emergency button pressed. Fight broken up and parties walked in different directions. Then announcement to to evacuate the station. Witnesses jumped on train.	[3] [46][47][22]		
	~16.35	Oxford Circus station, Central Line, Westbound	Tweet	Witness described "crying and screaming" around the fight spread panic, which was compounded by thousands of people fleeing to street level. "It turned into a stampede in rush hour on Black Friday. Terrifying the street and then rumours as usual spread and caused even more fear"	[22][46]		
	~16.35	Oxford Circus station, Central Line, Westbound	News	Witness says saw group of 20 lads walking down platform in one direction, two men coming other way. Fight started, woman screamed. Because so many people, people were "just being sucked into the fight and shoved around". Witness got forced up against wall as brawl got bigger. More people screaming and shouting and I saw several punches fly. Eventually the larger group grabbed one of the other men by scruff of neck and dragged him to the edge of the platform. There was a train coming and looked like he would be pushed onto tracks. Everyone panicked and started shouting to get the guy away from the platform edge. When train came up to the platform the fight stopped and group moved off. Witness jumped on train to get away and heard announcement to evacuate the station. Before train pulled away could see herd of people surging towards the stairs to escape. As doors shut police officers had arrived. As speakers went off I saw everyone run from the platform.	[3][22][46][47][11]		
	~16.35	Oxford Circus station, Central Line, Westbound	News	Witnesses. Passengers on the platform claimed the panic was started by a fight between two men, the evacuation order was prompted by a member of the public pushing an emergency button.	[22]		
	~16.35	Oxford Circus station, Central Line, Westbound	News	Witness. "Young boys with a few girls were attacking each other and everyone screamed and began to run," she said. "I escaped through the exit along with hundreds of other people and some women were on the floor and shoes were falling off and shopping bags. It was absolutely terrifying." As fled, so did other passengers inside the station. As crowds spilled out on to Oxford Street, hundreds of Christmas shoppers also started to run.	[18]		
	~16.35	Oxford Circus station, Central Line, Westbound	Tweet	"nothing happened"?!?! there was actually pretty brutal fight which I witnessed - followed by a massive evacuation, in rush hour on black friday which then caused a horrific stampede of thousand of people fleeing for fear of the unknown. Better safe than sorry.	[78]		
	~16.35-16.36	Oxford Circus Station, Boots Regent Street	Transcript	Going in station as announcement, panicked, went into Boots, no police at that point, many people went in, shutters went down, screaming in Boots (wanting no more people coming in?), given water (and food) staff excellent.	[83]		
	~16.35-16.36	Oxford Circus Station	Transcript	Top of steps at Ox C station, hordes of people just came springing upstairs, people looked around as got out, sauntered away. Then saw loads of police cars towrards Oxford Circus station.	[84]		
	~ 16.36	Oxford Circus	News	First armed response unit arrives less than one minute after first call	[14][22]		

Event	Time	Location	Source type	Description	Source	Notes	Comments
	~16.36	Oxford Circus Station	Transcript	On train, announcement to evacuate, all civilised shuffling along like little penguins, no panic, following the crowd, just as got to the main bit there was some steps so could exit I swear to you I heard gunshots and other people must have heard too. As starting walk up conrete steps out 10/11/12 police came with stab vests and looked like carry Kalashnikovs, pushing people out of the way, saying get out of the way, swear I heard gunshots way down in the distance, plainly. Then people started to run and run, someone shout there's a van mowing people down so all hell let loose, dropping their shopping, screaming, being trampled, falling over, a melee, Regent Street, Aquascutum said come in all went running in, ushered us upstairs, lock you in, children crying, smell fear, changed once reaching exit after I saw the police with their Kalashnikovs.	[104]		
	16.37	Oxford Circus	News, BTP	BTP received reports of gunfire on the westbound Central Line platform. Shortly afterwards the Metropolitan Police also took similar calls. BTP said its officers received reports of shots fired on the westbound Central Line platform at Oxford Circus at 4.37pm, as passengers fled up exits towards Oxford Circus and Regent Street. "This caused a significant level of panic which resulted in numerous calls from members of the public reporting gunfire,"	[21][22][23][37]	Back reference	
	16.38	Oxford Circus	News, Met, Tweet	Police called to "reports of a number of calls to shots fired"; responded as if terrorist related; armed and unarmed officers at scene with BTP; "go into a building and stay inside"; avoid Oxford Street area; no casualties	[1][2][23][110]	Back reference	
	~16.38	Oxford Circus station, Regent Street north	Transcript	Coming out from lowest level, as got to top change in general movement of people, more crowded sense of needing to get out, thought Black Friday, suddenly three armed police coming like rushing down. Shouting move move move, rushed past me to get into the tube, congested at the top, come out walking towards the BBC, rush of people behind me, everyone's running, can hear screaming, like a stampede. Ran into a bank. No phone signal, manager in and out, someone said shooting in Selfridges, manager let out in groups, ghost town.	[98]		
	~16.43	Oxford Circus	News and video	Armed police seen entering Oxford Circus and shouting out to passers by as they evacuate the premises	[3][47] (Video)		
	16.43	Oxford Circus	Tweet LFB News	LFB called to 'incident'. Three fire engines and 15 firefighters sent	[3][23][111]	Back reference	
	~16.40-16.43	Oxford Circus	In person meetings	Transport for London knew within "a couple of minutes" that there was no gunman on the platform. However, given the uncontrolled situation, the decision was taken to support the evacuation to give time for the station to be "reset". At the time of the initial alarm, an escalator belt slipped, causing it to drop down with a loud bang which, according to the emergency services, contributed to the sense of alarm, and could have been misinterpreted as a gunshot. Meanwhile, the Metropolitan Police and British Transport Police were receiving around six hundred 999 calls, many from above ground.	[112][120]		
	16.43	Oxford Circus area	News, BTP	BTP locked down area after an incident	[8]		

Event	Time	Location	Source type	Description	Source	Notes	Comments
	~16.40	Oxford Circus station, announcement	News and video	Footage shows people calmly filing out of the tube station as automated message urged passengters to "leave the station immediately".	[2][47] (VIDEO) announcement exterior		
	~16.43-16.45	Oxford Circus station	News broadcast and witness video	Witness in another part of the station said the announcement told everyone to evacuate because of "a reported emergency". Witness added "I just heard screams, someone shouted 'run'. People started falling over in the streets. I saw everyone running into buildings so I went into the nearest one."	[22] [66]		
	~16.43-16.45	Oxford Circus station	News broadcast and video	Witness. (edited) As came into Oxford Circus seemed like routine fire evacuation but as came to top there were a lot of police, blue flashing lights. I have to say I heard pretty close to me like gun shots (though apparently not true) a loud bang closerunning, to me which sounded something like it. People then started screaming, I ran with them, everyone running and panicing, and that continued for about a good half hour, running again, seemed a major incident, pretty scarey, pretty terrifying at the time.	[108]		
	16.45-17.00	Oxford Circus Station, Boots Regent Street	Transcript	Going in as announcement, panicked, went into Boots, no police at that point, many people went in, shutters went down, screaming in Boots (wanting no more people coming in?), given water (and food) staff excellent.	[83]		
People disperse, some take cover 16.45-17.15. 17.07 & 17.08 official advice to avoid area and take cover. (lines 90 & 94)	16.45-17.15	Oxford Circus	Series of tweets	Oxford Circus being evacuated and armed police on scene. Another said too much police in Oxford Circus Street, people are screaming and running trying to escape the area. Everything was normal, changed in a min. In a pub in Oxford Circus. Hundreds of people just ran into the pub. An incident apparently.	[48]		
	16.45-17.15	Oxford Street, just east of Oxford Circus	Video	Locking bike when suddenly loads of people started screaming, running from Oxford Circus, grabbed my stuff and cycyled away. Then went calm for a moment, started filming. Sirens can be heard, busy street, then man calling "don't go that way mate".	[49]		
	16.45-17.15	Oxford Circus	News	Eyewitness. "I was next to the tube station and everyone started screaming and shouting and then a flood of people came up the stairs."	[20]		
	16.45-17.15	London Palladium, Argyll Street	!!!! Tweet	My girlfriend works next to the London Palladium and heard the gunshots and called me at 4.45 so why are police saying no gunshots?	[75]		
	16.45-17.15	Oxford Circus	News plus video	Dozens of uniformed officers have come out in lines and are telling people to get off Oxford Circus and knocking on the doors of all the shops along the road, saying the area needs to be evacuated.	[48]		

Event	Time	Location	Source type	Description	Source	Notes	Comments
	16.45-17.15	Oxford Circus, Oxford Street east	Video	Commentary. Every single person starts running (lots of shouting, "why are they running" can be heard). Everyone is running the other way, towards Oxford Circus, which gave the impression that the attacker is roaming the street. The police are confused and shout "Wrong way" as they think the attacker is at Oxford Circus. There is mass pannic. (Lots of running, squeals from women, looks like crowd then running east along Oxford Street. Very noisy.) Witness cycles away	[49]	1.08 author observation in brackets	
	16.45-17.15	Argyll Street, Carnaby Street	News with videos	Witness. Lots of police due to Royal Variety Performance. Lot of people sheltering inside shops on Carnaby Street and nearby. Shops letting customers in and locking doors. VIDEO police commanding "Get inside now"	[8][47] (Video) [3] [48] (Video inside a shop)		
	16.45-17.15	Near Oxford Street	News	Tweets begin to circulate of gun shots being heard. People flee streets and rush to hide in shops	[3]		
	16.46	Oxford Circus station	News Tweet BTP/TfL Statement	TfL posts tweet "Oxford Circus station is closed while we investigate a customer incident. All trains are not stopping and paper tickets will be accepted on local buses." BTP tweet: continuing to respond to an incident, station closed, please avoid area, officers are on scene	[3][8][23][116]		
	16.45-17.15	Oxford Circus station, Regent Street	Video	Saying Oxford Circus station, also Bond Street, closed at 20 to 5, back ref so probably timing out, picture of Regent Street south near Bersha very crowded	[65]	1.33	
	16.45-17.15	Oxford Circus	Video	People just walking, policeman calls "get away please", then four come into shot shouting "get inside" "keep going that way" "police, get inside", people walk into Ben's Cookies, shouts of "close the doors". People still just walking, not taking much notice.	[54]		
	16.45-17.15	Oxford Circus/Argyll Street/Great Marlborough St	Video	Very noisy, people running, person has fallen, two police and pedestrians helping them, man (official?) calls "keep moving", then more walking along Oxford Street, some squealing, group of police run down Argyll Street calling "move away, move away". More police on scene, with two sniffer dogs, some in black, some high vis, "get inside, get inside", camera op now Great Marlborough St., get inside, move inside the building when you get there, keep moving in that direction (east). 2 or 3 police calling, shouts and calls from crowd.	[53]	0.01, author's description	
	16.45-17.15	Shop (opp John Lewis) Oxford Street, towards Marble Arch, Hanover Square	Transcript	Shop assistant, floods of people running towards Marble Arch, running and screaming don't think half of people knew what was happening. Heard loud bangs in our store, watches everywhere as panels gave way, saw giant armoured truck, about 20 armed response vehicles, pulling up on high street, opposite big stores same time trying to evacuate people but also keep people in to keep them safe, mixed messages listening to radio, heard screams, some people had been running from Bond St, some people leaving, calming down, and then next wave. Then could hardly get doors open people flooding back in again someone on radio maybe local stores said ok for people to leave, we did, then boom hard drive again. Later police outside said let out one by one. Police ushered people down side roads towards Hanover Square.	[99]		

Event	Time	Location	Source type	Description	Source	Notes	Comment
	16.45-17.15	Great Marlborough St near Liberty's	Video	Camera op "what's happening" "Shots", vehicles turning round in street, calls and shouting, Camera op asked "what's happening", replies "Shots fired apparently up on somewhere up on Oxford Street. Everybody was running like crazy down Argyll Street, falling over eachother." Policeman "go down this way plese ladies and gentlemen move inside the building if you get chance this one will do you can't come this way (towards Regent St.) you've got to go that way." camera op "If you're heading for the Palladium you're not going to make it." Policeman repeats, people in evening dress.	[53] contd	1.26 author's description	
	16.45-17.15	Oxford Street near Oxford Circus	Tweet	Greg Owen, a 37-year-old Londoner, was certain the capital was under attack. "Guy with gun on Oxford Street near Oxford Circus I'm in the middle of it. Currently taking cover in French Connection," he tweeted. A quarter of an hour later he remained gripped by fear. "Latest update from the police 'we can't give you specifics. But there's been shots fired and explosives. So please stay in the shop and move to the back'."	[31]		
	16.45-17.15	Area	Video	Witness. Sat in restaurant in window, suddenly panicing, started running, police came, everybody started panicing, told to lie down on the ground to make sure safe.	[63]		
	16.45-17.15	Oxford Street, Carnaby Street, also French Connection, Zara	Tweets, reportage and video	Gunshsots, loads of people running, now locked in building with street in lockdown. Locked in basement of bar in Oxford Circus after people all yelling for us to lock ourselves in and get to nearest building. Never seen or frlt so much tgerror or panic as this. Guy with gun on Oxford Street near Oxford Circus I'm in middle of it. Currently taking cover in French Connection.	[47] [48] (French Connection)	0.01 Combination of twitter and direct reportage	
	16.45-17.15	In passage in building works, (in many shots). Cant deduce where woman exits - side road off Oxford Street?	Video	Woman in hijab running through corridor between panels, man (security guard in high vis?) shouts Go Go Go, runs passed push chair and a bag on ground.	[56]		
	16.45-17.15	Oxford Street, opposite House of Fraser	Video	Young woman screams, camera turns to see what at, but nothing to see apart from some people running, some people walking	[61]	0.01, 0.39, 1.24	Author's description
	16.45-17.15	Oxford Street? Great Marlborough Street?	Video	People running, young women squeeling, some people walking hurriedly, similar Great Marlborough Street?and walking, evcuating stores walking, hugging	[67]		Author's description
	16.45-17.15	Carnaby Street, Oxford Street	News and video	Mail journo, Lots of armed police arrived and stormed Oxford Street, shouting Move, move move, then uniformed officers started shouting go, go, go, people were sprinting and screaming. Another witness added that ran alog and Oxford Street, lots of shops with people in them, some were locked, some were still letting people in.	[47] including VIDEO	Probably from 16.45	
	16.45-17.15	Oxford Circus, Regent Street		Passengers fled the station on to Oxford Circus and Regent Street causing a minor injury to one woman.	[23]	PHOTO people running down Regent Street [3]	
	16.45-17.15	Oxford Circus/Oxford Street	Video	Hard to guage time but looks like lots of people leaving in an orderly way along various points of Oxford Street, poss Regent street	[50]	0.07	

Event	Time	Location	Source type	Description	Source	Notes	Comments
	16.45-17.15	Top Shop Oxford Circus, pt 1	Video interview	As leaving shop "we heard what we thought were gun shots" looked up from phone and saw what thought police flashing lights. Everyone just started running.	[50]	0.35	Recorded just after event but still busv
	16.45-17.15	Top Shop Oxford Circus, pt 2	Video interview	We all ran down the basement of Top Shop and we were held, like, an hour I think. At first it was put off to apparently fireworks so people were relieved and we started leaving again but then sommat happened and we all started running again.	[50]	1.37	Recorded just after event but still busy
	16.45-17.15	Corner Oxford Street with Urban Outfitters, Gt Marlborough St??	Video	Policeman shouting "Madam". Where you going, don't stand there get inside/get to the side?"	[50]	0.51	
	16.45-17.15	Shop in area pt 1	Video interview	Everybody started paincing for downstairs They opened the extra/external doors, they say run, run, the most they can because we have a shooter in the streets and the police asking for everyone go away so when we went outside the police say run, just run, don't look back.	[50]	1.03	Recorded just after event but still busy
	16.45-17.15	Shop in area p1 2	Video interview	Then we ask whats going on. They say we don't know when we know we tell everybody. But was very scarey because we think Black Friday, very Black	[50]	2.03	Recorded just after event but still busv
	16.45-17.15	Regent Street down to Oxford Circus	News	BBC Producer, eyewitness, mass stampede from the tube. Crying, screamiing, dropping their shopping, panicked scene. People said they heard a gunshot, panic spreading. LONG POST	[2]		
	16.45-17.15	Oxford Street, being escorted away	News and video	Video posted to Twitter police shouting "get inside somewhere" as escorted people from Oxford Street.	[2]		
	16.45-17.15	Oxford Street and Argyll Street	News and video	Later video, Twitter, people walking away from the station. Eyewitness next to station "everyone started screaming and shouting and then a flood of people came up the stairs" Another witness said shots fired on Oxford Street and then armed police ran into her and her friend. Armed police running Argyll Street, now we're locked in French Connection"	[2][3]		
	16.45-17.15	Oxford Circus	News	From office posted video running away from the station, "flooded into our offices, looking for shelter, shaking."	[2]		
	16.45-17.15	Oxford Circus/House of Fraser Oxford Street	Video via broadcast news	Police on Oxford Street, general crowd milling around, then suddely screams and people running, then calms down again	[72]		
	16.45-17.15	Oxford Circus/Oxford Street area	Video	Witness. I heard people screaming, people running over eachother, dropping their bags	[68]	0.01	
	16.45-17.15	Oxford Circus/Oxford Street area	Video	Witness. Walking down the street, people running towards you, panic, chaos, panicing so what else you do, turn and run as well. 10 min later, started again, but even worse. Pandemonium. No-one knows what's going on. Nothing. crazy.	[68]	0.38	
	16.45-17.15	Cordons going up Oxford Street	Video	" side of cordon. Don't stop to take pictures. Keep moving down please."	[50]	0.03	

Event	Time	Location	Source type	Description	Source	Notes	Comments
	16.45-17.15	Oxford Street, John Lewis	News	Oxford Street, John Lewis towards Oxford Circus	[3]	Cordon set up near John Lewis towards Topshop and the Nike Store. Partially cordoned off the right hand side of Regent Street near All Saints.	
	16.45-17.15	Oxford Street, Top Shop on right so guiding people East.	Video	High vis policement waving hands towards camera op "Please go down that way " to man "this is no time for selfies it's the time to get out of our cordon please. Thank you very much."	[50]	1.24	
	16.45-17.15	Argyll Street, Oxford Circus station and Bond Street	News	Eyewitness. Suddenly lots of people panicing, just running and panicking. Got split up from brother, now in a shop somewhere	[2][48] says around 5 pm	Posted 17.44	
	16.45-17.15	Oxford Street	Article	"Within minutes there were other reports as well – one national newspaper, ever helpful, switched its front page to a report of a truck being driven at shoppers. And so it went. " Mail On-line	[105]	Subsequently withdrawn, timing may not be accurate, article written within one week of event	
	16.45-17.15	Oxford Circus	News	Mail Online speculated that incident at Oxford Circus involved lorry crashing into pedestrians based on 10 day old social media post. "Witnesses describle seeing a lorry surrounded by police on a pavement covered with blood." Heavily criticised.	[14]	No timing indicated	
	16.45-17.15	Regent Street, Boots, Yo Sushi	Transcript	Friend said heard a gunshot, think maybe I was in shock, don't recall. Swarms of people pushing us, pushing people, coming in so quickly like almost pushed out into side entrance. Hid in Yo Sushi basement, walked back via Camden	[101]		
	16.45-17.15	Area	News	"All of a sudden people started running in sheer panic," he said. "People were dropping these huge shopping bags and you could hear parents screaming they'd lost their children. "Inside restaurants I could see people hiding terrified under tables. I've never seen anything like it.""	[44]		
	16.45-17.15	Wensley Street	Transcript	Courier, walking out of office, woman running at me had blood on her face, she just said run, people coming up behind her theyre like oh I~SIS is down, ISIS attack, hid in third floor of office.	[101		
	16.45-17.15	Oxford Circus	Tweet	Terrified shoppers who ran from the area and were told to take cover sought refuge in Topshop, Nike and John Lewis. Shops pulled down shutters. Staff at other stores sent terrified crowds down to basements for safety. Boots witnesses said there were hundreds of people standing with their Black Friday shopping bags, some not in best mood	[3][47]	[3] Multiple matching photos	

Event	Time	Location	Source type	Description	Source	Notes	Comments
	16.45-17.15	Topshop Oxford Circus	Transcript	Hundreds of people flooding into the store, bit store, pretty panicked people, there weren't just sauntering. Running.	[92]		
	16.45-17.15	Topshop Oxford Circus	Transcript	Basement floor, staff member told to go to office, then a bigger stock room, loads of staff and customers not sure what's happened, people ok just kept trying to find out what going on via twitter, they walked home	[93][94]		
	16.45-17.15	Baby Gap, Oxford Circus	Transcript	In basement, staff closed tills, not told why "been told hold you here, somethingj's going on, no one panicking. Had long conversation with stranger, people found their like-minded people, some people chilling, some people panicking, some carried on browsing. Walked home	[103]		
	16.45-17.15	Boots Regent Street south	News	Eyewitness. 20 to 30 people were crowded into Boots. "Then ppl left. Thought it was ok. Then there was another rush – like a stampede – so we went into another building. Came back to Boots. Maybe a dozen here now."	[20]		
	16.45-17.15	Great Marlborough St, Tottenham Ct Road	Transcript	Overlooking Great Marlborough Street, worker running back in, somethinjg's happening, heard shouts, bangs, people came into the office, someone said someone with a gun walking down Oxford Street. It kind of came in waves, one period people just walking, then heard a scream, then lots more people were kind of rushing. This carried on. Held 15-20 people off street in office. After an hour told to go home via Tottenham Ct Rd, or Soho	[96]		
	16.45-17.15	John Lewis, then chmist around the corner from Oxford Street	News	Panic in shops as people run from reports of gunshotsA Telegraph employee was shopping in John Lewis with her daughters when there was a sudden stampede for the doors and people screaming amongst reports of gunshots. The trio were ushered into the the basement of a chemist around the corner from Oxford Street, along with scores of other shoppers. "We were in the women's section on the second floor when there was loads of screaming and a mass stampede," she said. "People we are with said they had heard gunshots."	[31]		
	16.45-17.15	John Lewis, Oxford Street	Transcript	Just leaving when from front screaming horde of people ran right through the shop, men there as well coats clapping open, someone fell over my shopping, went everywhere, shoes everwhere as run out of their shoules, people bare foot, ran down half way Cavendish Square, someone fell over and people picked her up, was a bar, counted ten people in then locked doors. Nearly got run over in panic, could have got killed, had panic attack on train from Euston.	[92]		
	16.45-17.15	Regent St. Beak St, Hanover Sq	Transcript	Going north 30 second stampede toward Oxford Circus, swept away 10-15 seconds, dashed into doorway. Random. Not know source of panic. North side of Hanover Sq another stampede heading south, away from "ground zero"	[82]		
	16.45-17.15	Regent St. Asquatum (assume)	Transcript	On bus. They wouldn't, let us off, that was the first thing, they said "no sorry we have to stay on the bus until we get information." Taken off bus, put in Asquatum where sheltered while cordons quickly being put up.	[85]		

Event	Time	Location	Source type	Description	Source	Notes	Comments
	16.45-17.15	Oxford Circus station, Regent Street, Ramillies Street, Tottenham Court Rd		People seen running away from Oxford Circus station in tears, huge cordon placed "straddling some of capital's busiest shopping streets", expanded as situation developed. Shops on Oxford Street and Regent Street were being evacuated. Witness in Ramillies Street office, DataXu, said colleagues could hear what sounded like shot being fired. People running passed. People moved up towards Tottenham Court Road.	[2][48]		
	16.45-17.15	John Lewis, near Topshop and Nike Store, partially right hand side of Regent Street near All Saints	News	Cordon set up near John Lewis towards Topshop and the Nike Store. Partially cordoned off the right hand side of Regent Street near All Saints. Area in lockdown, people seen on phone as wait for all-clear by police	[47]	PHOTO x2	
	16.45-17.15	Oxford Street + Poland Street Zara, Urban Outfitters, Debenhams, EE	News	Witnesses reported being locked inside shops including Zara and Urban Outfitters. Other witnesses: "There were screams and then everybody started running. I thought originally it was a car driving into traffic. Everybody ran into stores or hotels. Armed police officers direct shoppers in an Oxford Street. "A window shattered in front of us at Debenhams. We ran in a hotel" "I was on the corner of Oxford and Poland when there was a big scream from a stampede of people rushing towards myself and maybe four or five other people." None of us knew what to do so we ran with the stampede and tried to get into any shops and EE was very kind enough to allow ten of us in. "It was a whole stampede that pushed us through on Oxford Street and as we were on the ground floor of EE we heard little pops."	[24][48] (locked inside Zara)		
	16.45-17.15	Spread to Broadwick Stree, Soho, Piccadilly Circus, South Molton Street	Transcripts	Accounts of running, walking hurriedly, wall of people screaming	[86][87][88]		
	16.45-17.15	Spread Trafalgar Square, Shaftesbury Avenue, Covent Garden	Transcript	Told to get off bus at Trafalgar Square (no details communicated), coming off Shaftesbury Ave, going to restaurant in Covent Garden, and I was trying to walk up the street and there's a large crowd running towards me, so I joined them and kind of run back. Hid in theatre, went back outside another crowd running, consecutive running crowds surges around Soho, somebody said there's gunshots. Got to restaurant burst into tears. 10 minutes later a huge group of people suddenly rushed in, told to go to basement, waited 1.5 hrs, afterwards saw Twitter ,been a joke.	[97]		
	16.45-17.15	Hanover Street	News	Eyewitness. Having coffee, 10 people came running in looking terrified. Someone screamed "Lock the doors", just waited, everyone found nearest corner to hide	[2]		

Event	Time	Location	Source type	Description	Source	Notes	Comments
	16.45-17.30	From Tottenham Court Road, Oxford Street, Regent Street, Leicester Square, Charing Cross Road, Trafalgar Square	Transcript	Tottenham Court Road (no mention station closed) trying to get to friend in pub near Oxford Circus, see incident down road, cordon, people cameras out, no panic but just hear every now nd then a kind of a roar sort of like a football ground. Great Marlborough St police with guns, Regent Street woman lying on walkway with policeman helping, went to see help, gave her Tik Taks as wanted sugar. Change direction, Charing Cross Road people barricaded in pubs, people saying let us in let us in, then people sayng, no we've got too many people here. So people still scattering. Get top of Leicester Square big panic going on then, group 50-100 people just stopped, disperse pointlessly, "it is it's like pigeons, they just go in every direction, just like if you, you know if you if you're feeding pigeons and you fold big bit of bread, in the middle, they all kind of dispersed and then theywill go down, it was practically identical to that "	[95]		
	16.45-17.15	Debenhams Oxford Street (between John Lewis and Bond Street station), Wimpole (Wigmore?) Street, Baker Street, Tottenham Court Road	Transcript	Working Dior counter, in stock room, heard screams and like a rumble, counter at front, saw loads of people running towards me and thought this is it!, ran out the back with colleague dropping probably £1,000 stock on floor, ran up Wimpole (Wigmore?) St, went up Baker Street, ended up Tottenham Court Road. Later: street smashed to pieces, Debenhams big window smashed, House of Fraser closed but still looked bomb had hit it.	[100]		
	16.45-17.15	Oxford Circus, Broadwick Street Soho	News	"I personally helped a 16-year-old girl who was distraught and in shock after being knocked over and banging her head." Lisa Blake, celebrity editor at Reveal magazine, said she witnessed the hysteria first hand. I was on Broadwick Street and the absolute panic I witnessed was insane," she said "There's a gunman', one girl screams. And I say, 'Have you seen him?' 'No, I've seen it on Twitter,' she screams. "About 40 people join her in running down the street. Mental." BTP confirmed it was called to the westbound Central Line platform following "reports of gunfire".	[46]	FURTHER AFIELD	
Selfridges and nearby	~17.00	Selfridges, Oxford Street, Baker Street	Transcript	Dior counter staff. Heard crazy bang crash, just like everyone else what the hell is that. Couple of seconds after see herds of people running towards me, screaming, perfume bottles kind of crashed on floor, in my brain couldn't get past this makeup chair not realsing i could walk round it. started run in the direction that ppeople were running. Went into store cupboard with others, comforted colleague who fainting saying like Arianne concert. Security guard everyone get out of the store, took off heels and run out of the store, came to fire point behind Selfridges, standingin massive crowd thought fuck this, ran down Baker Street and got a cab home	[91]		
	~17.00	Selfridges, Oxford Street	Transcript	From escalator saw lots of people start rushing in throught front doors screaming and shouting. Pandemonium, some people falling. She stopped to to appraise, staff not know what was happening, saw fire exit not wanting to get trapped in shop (going theatre), staff also. Suddenly people rushing up fire escape, there's been an attack, stabbed, went back to main shop. Top of escalator, doors opened, there were armed police everywhere shouting get out get out!! They were really aggressive and that kind of made it worse. I was not that panicky until I saw them! Left shop, insstructed left or right, and sat in pub	[89]		
	17	Selfridges, Oxford Street	Tweet Olly Murs	F***k everyone get out of Selfridges now gun shots!! I'm inside	[3][2][4]		

Event	Time	Location	Source type	Description	Source	Notes	Comments
	17.07	Oxford Street	Tweet Met	If you are on Oxford Street go into a building. Officers are on scene and dealing. More info when we can	[114][71][2]		
	17.07	Selfridges, Oxford Street	Tweet Olly Murs	Really not sure what's happened! I'm in back office but people screaming and running towards exits	[5]		
	17.08	Selfridges, Oxford Street	Tweet Olly Murs 2a	Evacuating stores now!!! Fuck heart is pounding	[15]		
	17.08	Oxford Circus station and Bond Street stations	Tweet BTP	Continue to avoid area. Oxford Circus and Bond Street station are closed.	[71][115]	NB: Bond Street station closed and reopened again	
	17.11	Leicester Square	Tweet	I ran and now in Leicester Square safe and sound what is really happening there?!			
	17.00-17.15	Area	News	Much information unconfirmed, police put area in complete lockdown; unconfirmed reports of loud bangs and shots	[2]	Reported as 17.16	
	~17.10	Royal College of Medicine, Wimpole Street	Article	Busy day, a lot of people runniing in from House of Fraser, put into lecture hall, got a lecture on resilience, message came through for people to take shelter.	[105][106]		
	17.1	Primark, Marble Arch	Tweet	Everyone please avoid these areas! I'm here and it's chaos, panic and floods of crowds running. Not clear at all what's going on yet (Later, 19.46) Sorry I did not hear gunshots. Although there is now more info on the news. I was in Primark and suddenly caught in a stampede of people running. I managed to find a fire exit at the back of the store and then walked away from the area as quickly as possible.	[74]		
	17.00-17.45	Oxford Circus, Primark Marble Arch	News	Many reported they were being sheltered in stock rooms and back rooms of shops on the street. Journalist Jim Waterson tweeted at the scene, saying: "Unclear what's going on around Oxford Circus but lots of people running away from the underground station, people screaming and running into shops, lots of sirens and police on streets." Gina Ooi told the Sun Online she was barricaded into a shop on the busy shopping street. She said: "I'm are locked inside Primark on Marble Arch.	[26]		
	17.11	Bond Street Station	BTP Statement	Bond Street station closed	[2]	NB: Bond Street station closed and opened several times during incident	
	17.16	Selfridges, Oxford Street	News	Selfridges is being evacuated The designer store is being evacuated by police according to social media users. Police can be seen standing at the entrance as people are led out.	[31]		
	17.17	Selfridges, Oxford Street	Tweet	I dont understand why they are telling everyone to go into the nearest building but evacuating Selfridges meaning loads of scared n confused people on the street??	[78]		

Event	Time	Location	Source type	Description	Source	Notes	Comments
Incident at Bond Street station and beyond	Shortly before 17.15	Bond Street Station	Transcript	Not stopping at Oxford Circus, so get out at Bond Street, everyone walked normally, they hear some sort of random noise, everyone started running, stairs overcrowded, escalator stopped. As walking up escalator two men carry a man like a war and he was bleeding from the eye, so that sent triggers to brain to run. Came out next to Selfridges, bunch of news journalists, ran as fast as we could, SWAT type people standing in a square between end of Oxford Street near Hyde Park end all way to Oxford Circus	[80]		
	Shortly before 17.15	Bond Street Station	News	Witness (Sun journalist) "Everyone was screaming and running back down the escalators. There was an almightt crush to get back on the carriage. People were crying and shouting. A woman screaming 'my baby' was being crushedin the panic. People were shouting 'gun' and we were all running. A man fell and his face was covered in blood. I helped a woman who smacked her head on the ground. We thought there was an attack on the Tube. Everyone terrified.	[10]		
	~ 17.15	Oxford Street, outside Selfridges	News	Witness from New Zealand. In store when panic unfolded after nearby Oxford Cicus station was evacuated. Leaving store as an evacuation began, asked security guard what going on. "He just looked at me and he had this frightened look on his face, so my mum and I were like 'let's get out of here'. "And as soon as we walked out there were police officers with machine guns and like a full armed squad were all outside. We thought 'this is serious', so we started walking." People were everywhere, Black Friday, like leaving Test match, leaving area easier said than done. Can't just move in an7 direction, have to go with the crowd. That was when a bang from up Oxford Circus, saw people screaming and yelling, that's when people areound us started yelling and screaming as well, everyone just stampeded, spilling out down the side streets and running from the noise of what everyone thought was going on." Feeling it was safer to be closed to armed police, he urged others to slow down. "I started shouting 'it's fine, don't panic, don't panic. there's police here' but everyone was just sprinting." Because he grew up on a farm he knew immediately the sound that sparked panic was not a gunshot. "It sounded more like when you slam the door of a car it was more people screaming and yelling that freaked me out a little bit." He's now having drinks in Wandsworth.	[45] Posted 18.06. [47] video inside Selfridges, people ducking, [48] shows people inside and fleeing from shop		
	17.15	Transport for London	Meeting	Transport for London CCTV footage timed at 17.15 shows chaotic scenes with people attempting to get down a crowded escalator that was going up. There was some pushing, one person jumped over other people to get down, someone fell, and some people slid down the central barrier. Transport for London interpreted this action as a response to blue lights flashing on police vehicles as they came down Oxford Street (presumably with sirens sounding as well).			
	17.17	Bond Street station	Meeting	The station was closed at 17.17 "for a short time" and an evacuation was initiated for public safety to regain control of the station.			

Event	Time	Location	Source type	Description	Source	Notes	Comments
	17.15-17.30	Marble Arch to Park Lane	Video	Cyclist, 20 mins later end up at Marble Arch (after getting lost), but everything seems to be calm. (Approaching from Bayswater Road side). Police were evacuating Oxford Street, (sirens and official alarm can be heard) everyone was walking out calmly, but then everyone suddenly starts running as if shomeone is shooting people down the street. (Some screaming can be heard, running and hand holding going on, can see start of Park Lane, people keep running along Park Lane, man calls "move, move", crowd running thins out as go, but still running at video end)	[49]	2.13 to end	
	17.15-17.30	Footlocker Marble Arch towards Bond Street station	Video	From Footlocker Marble Arch up towards Bond Street, milling about, edit, watching police cars further up Oxford St where pedestrians couldn't get through. Police car with siren rushes through.	[58]	0.01	
	17.15-17.30	(New) Bond Street, Fenwicks, then Oxford Street, Paul Smith Beak Street	n Transcript	Walking up Bond Street, ended up Oxford Street, heard running, rumbling noise of people talking like panicky, people walked quicker and quicker, building into a run and dispersing, thyey went down side street. Beak St., pushing but people really kind to each other. Sheltered Paul Smith	[81]		
	17.15-17.30	Oxford Street to Bond Street	Transcript	Walked to Bond Street, other screaming going on and people prtinting out of Bond St station, people running west. Small number of people screaming near Bond St., one woman springing down the central reservatin of Oxford Street, shopping bags flying, screaming, small number of people around her, not a crowd.			
	17.10-17.30	Selfridges and nearby	Video	People being evacuated from store by police, walking	[51][66]	0.01, 01.20 pres voice over shot	
	17.15-17.30	Oxford Street, near Bond Street station/Selfridges	Video	People fleeing, some running, some squeals, edit, then people walking, policeman saying "quick walk, quick crisp walk to Marble Arch", haven't got time to film this nonsense (?) keep going" "walk, do not run"	[51]	0.48	
	17.15-17.30	Bond Street and other streets, Wigmore Street	Video	Crowds walking quickly, one person jogging along, Portland Place, abandoned shoe New Bond Street, crowds moving hurriedly, Wigmore Street quite quiet	[52]	0.01	
	17.10-17.30	Selfridges, Oxford Street, Baker Street	Transcript	Walking towards Oxford Circus saw huge group of people heading towards her, woman had this look of terror on her face. Not know what running way from but he turned round. People at Selfridges ushered him in, welcoing, spread round store then into store room, someone said been a shooting at Oxford Circus station. No idea as intercome not working. Store assistant peeked out and said everying is fine, you leave. Walkied out of store. Store like a whirlwind had gone throu it.Went up Baker Street and a pocket of people running again. Walked home.	[90]		
Official news	17.16	Oxford Circus station and Oxford Street	Tweet Met Statement	Police issued statement confirming "reports of gunshots" and responded "as if the incident is terrorist related"	[2][110]		
	17.17	Oxford Street		If you are on #OxfordStreet go into a building and stay inside until further direction. Avoid travelling to the Oxford Street area. At this stage police have not located any causalities.	[12]		

Event	Time	Location	Source type	Description	Source	Notes	Comments
	17.19	Oxford Circus station	BTP Tweet	At 16:37 we were called to Oxford Street Tube following reports of shots fired. Armed officers from BTP and Met police are on scene working to establish exactly what happened.	[37]		
	17.19	Oxford Circus store	Tweet	Still hiding downstairs in an Oxford Circus chain store	[76]		
	17.2	Victoria Line train south		Witness. Tube drivers announced been incident atOxford Circus tube and no trains stopping there. Went through Oxford Circus. Driver updated 5 minutes later both Oxford Circus and Bond Street stations were closed, there was a suspect package found on train heading northbound, it had been identified and train had been moved on. Witness changed at Green Park, that train stpped at Westminster and driver informed passengers package at Oxford Circus had been identified but there was another faulty train that was also causing delays asit wasgoing slowly and neededto go into a siding. The stube started moving at about 17.30. Everyone stayed calm.	[18]		
	17.22	Oxford Circus underground	Met full statement LFB tweet	Police were called at 16:38hrs on Friday, 24 November to a number of reports of shots fired on Oxford Street and underground at Oxford Circus tube station. Police have responded as if the incident is terrorist related. Armed and unarmed officers are on scene and dealing along with colleagues from British Transport Police. If you are on Oxford Street go into a building and stay inside until further direction. Avoid travelling to the Oxford Street area.	[2][71]	[71] LFB avoid area	
	17.22	Oxford Circus, back of Bond Street station area	News	Lisa Markwell, the former editor of the Independent on Sunday, told LBC radio that she was travelling in a car through the West End of the capital when she a "mass" of people screaming and running. "I was passing by car by Oxford Street Tube station. Suddenly people started screaming an running. From the back entrance of Bond Street station I saw a police car. Three armed police officers got out and ran towards Selfridges. "It's such a massive shopping day, there were lots of people around." "It was just a large mass of people moving to get out o the way."	[31]		
	17.23	Oxford Circus	Tweet LFB	LFB issue tweet saying called at 16.43, 3 fire engines, 15 firefighters in place	[111]		
nofficial winding own	17.23	Area	News	Eyewitnesses say being released from shops and restaurants they had been told to shelter. Not clear if incident is over, but appears street itself safe enough	[2]		
	17.24	Area	News	Police are not treating incident as 'mass casualty attack' A BBC producer and director said police are not dealing with a "mass casualty attack" as armed police descended upon Oxford Circus tube station.Ruaridh Arrow tweeted: "Police officers on the scene have told me this is not a mass casualty attack. No ambulances beyond the cordon. Sense the incident is drawing down."	[31]		

Event	Time	Location	Source type	Description	Source	Notes	Comments
	17.26	Oxford Circus station and Bond Street station	News	Oxford Circus remains closed while Bond Street station has also been shut to prevent overcrowding. Hundreds of people are being directed down Bond Street away from the area.	[31]		
	0.729166667	Oxford Circus station	LFB	Three fire engines and 15 firefighters are at Oxford Circus underground station	[2]		
	17.10-17.30	Oxford Circus and Selfridges	Video	BBC News report BTP tweet. Top shot, Oxford Circus completely quiet, 6 police vehicles, Oxford Street completely pedestrian free apartr from a couple of police cars for two large blocks. Reporter: Getting reports of armed officers going into Selfridges which had closed its doors and kept people inside for safety. Press officer saying there's been an incident near the store, could be repeating Oxford Circus one, but seems to be some activity around the Selfridges area members of the public tweeting a lot of confusion and, as we've talked about, panic around that big landmark street on Oxford Circus.	[61]		
	17.3	Oxford Circus	Tweet BTP	At this stage, we have received one report of a woman sustaining a minor injury when leaving Oxford Circus station. There are no other reported casualties. More updates to follow.	[113][71][2]		
	17.33	Area	Tweet	Witness. Being told an electrical fault may have been mistaken for a gun shot, just overheard on the security guard's radio	[17] via [14]	BBC reporter, unofficial	
	17.34	Primark, Marble Arch	Tweet	Currently in Oxford Street Primark	[73]		
	17.30-18.00	Assume Oxford Circus area	News	Witness sheltering in a nearby restaurant, with other people, people were "shaking and crying", adding: "It's just terrifying."He was later allowed to leave by police officers, who were lifting security cordons in the area as searches for the cause of the alarm continued.	[22]	LATER	
	17.35	Oxford Circus	News	From tweet. People are trapped in shops	[10]		
	17.35	Kensington Palace	News	Say they are "aware" of an incident affecting the area around the London Palladium due to host Royal Variety Performance, Duke and Duchess of Cambridge due to attend	[23]		
	17.30-18.00	Oxford Circus, Zara (Oxford Street?)	News	Many shops in lockdown. One tweet saying locked in Zara until "'the situation is under control' said an announcement after people panicked and ran for cover into the changing rooms"	[10]		
	17.42	Area	Met Police official Tweet via Reuters	We have not located any trace of suspects, evidence of shots fired or casualties. Officers still on scene. If you are in a building stay there, if you are on the street in #OxfordStreet leave the area. Officers continue to search the area. More updates as soon as we have them	[2][13][23][117]		
	17.44	Oxford Circus station and Bond Street station	Tweet BTP	Both Oxford Circus and Bond Stations are closed	[2][114]	Tweet posted several times	

Event	Time	Location	Source type	Description	Source	Notes	Comments
	17.44	Oxford Circus station	(Told radio 5 live)	Eyewitness overlooking scene "I can see 17 police cars, lots of normal police officers, almost like an army of them. I can see a number of police officers with machine guns. They came racing up in a very fast car and ran down into Oxford Circus Tube. Now calming down a bit." Heavy police presence, "super quick response"	[2]		
	17.3	Oxford Circus	Met Police statement	To date police have not located any trace of any suspects, evidence of shots fired or casualities. Officers continue to work wit colleagues from BTP in the area of Oxford Circus. Updates will be provided as soon as we have them. If you are in building stay in a building, if you are on the street in Oxford Street leave the area. Officers continuing to search	[2][3][118]		
	17.46	Selfridges, Oxford Street	Olly Murs Tweet 2b	Being told no shots in Selfridges! Have no idea the whole store went crazy!	[15]		
	17.47	Oxford Circus and Bond Street stations	TfL statement	TfL confirm Oxford Circus and Bond Street stations have both reopened, all trains stopping normally.	[23]		
	17.47	Oxford Circus and Regent Street	Tweet BTP	Following our call to Oxfrod Circus, we have been unable find (sic) any evidence of gunfire. We remain on scene alonside the met and advise you to avoid Oxford Circus and Regents (sic) areas	[71]		
	17.49	Oxford Circus Station	News	Oxford Circus station has reopened	[2]		
	17.49	Nearby hotel to Selfridges	Tweet Olly Murs	I'm safe and in hotel with loads of peple! So many different stories flying around. Just hope everyone is safe; Later tweet "Being told no shots in Selfridges! Have no idea the whole store went crazy!	[6]		
	17.51	Regent Street, Hamleys	Tweet	"The staff In Hamleys on Regent Styreet are amazing. Keeping the people on lockdown here - including dozens of chidren."	[2]		
	17.51	Selfridges, Oxford Street	Tweet	We can confirm that Selfridges London has been evacuated as a precautionary measure. We can confirm that there have been no reported incidents in store	[42]		
	17.52	Oxford Circus station	ВТР	British Transport Police haveappealed for information after what they described as an "altercation between two men on the platform" at Oxford Circus station. They released CCTV images of two men they would like to talk to in relation to the incident.	[32]		
	17.53	Oxford Street	News broadcast	Re;porter says street is "extremely quiet", can see lots of police but no ambulances and it is "relatively calm".	[71]	NB BBC building also in lockdown	
	17.54	Area	Police	Incident appears to be coming to an end, police look for any evidence	[2]		

Event	Time	Location	Source type	Description	Source	Notes	Comments
	17.57	Oxford Circus station	ВТР	British Transport Police say officers were called to Oxford Circus Tube station following reports of gun fire on the westbound Central Line platform. "Passengers at the station then self-evacuated the station onto Oxford Circus and Regent Street Street area of London," a statement said. "This caused a significant level of panic which resulted in numerous calls from members of the public reporting gunfire. "Officers responded in line with our procedures of a terrorist incident, this included armed officers from British Transport Police and the Metropolitan Police. "A full and methodical search of the station and Oxford Street was conducted by officers. "At this stage, we are examing the circumstances of the incident which resulted in the station being evacuated. During the station evacuation, one woman is believed to have sustained a minor injury."	[71]	reported by BBC news online	
	17.58	Oxford Circus	News	Still a lot of confusion and rumours. Station entrances completely deserted apart from police and emergency vehicles. Piles of Evening Standard newspapers still in place, still hundresed of people hiding in shops and bars near underground station. Lines of red double decker buses parked on curbs in the area.	[14]		
	17.45-18.00	Near Tottenham Court Road, Oxford Street	Video	People nonclalantly going through cordon, people standing & milling about. 1.53 ambulance comes through, street empties out, police now stricter moving people to cordon. 6.50 people coming out of LUSH and turned round by officer towards cordon. 8.32 more people in distance walking towards cordon. Whole sequence calm.	[58]		
	17.59	Kensington Palace	Kensington Palace	William and Kate, unclear whether Royal Variety Performance will go ahead	[2]	18.08 according to [3]	
	~18.00	Westminster University assume Regent Street address	News	Witness. Waiting for all clear, students held inside Westminster university for about half an hour before incident stood down. Was in class, helicopter, lots of ambulances and police cars. Heard someone was shooting people but did know where so locked down university so no-one could come in	[14][18]	Same source	
	~18.00	Regent Street north	News	Cordon was about 100 yards away from entrance to tube (Oxford Circus), people inside it being escorted out by armed officers at about 18.00 but within minutes it was taken down and small crowd that had gathered headed for the entrance	[14]		
	18.01	River Island, Oxford Street	Tweet + photo	I am in River Island stuck in the main floor. Crying babies and teens hysterical any updates??	[79]		
	18.02	Oxford Circus	BTP Tweet	A big thank you for bearing with us whilst we and Met police responded to Oxford Circus. Armed officers were quickly on scene, no evidence of gunfire found. The area was searched swiftly and we are working to lift cordons and reopen stations.	[40][119]		
	18.02	Oxford Circus and area	Tweet	A big thank you for bearing with us whilst we and Met police responded to Oxford Circus. Armed officers were quickly on scene, no evidence of gunfire found. The area was searched swiftly and we are working to lift cordons and reopen stations.	[70]		
	18.02	Oxford Stree and Bond Street stations	Assume TfL (transport authority)	Two stations re-opened and operating normally. Police have said no evidence shots been fired or any serious casualties	[2[[3]	Quoting tweet	

Event	Time	Location	Source type	Description	Source	Notes	Comment
Police operation stood down	18.04	Oxford Street, Oxford Circus, West End	Met tweet	'The Met response on Oxford Street has now been stood down. 'If you sought shelter in a building please now leave and follow the direction of police officers on the ground if you need assistance. At 16:38hrs on Friday, 24 November police started to receive numerous 999 calls within a short space of time reporting shots fired in a number of locations on Oxford Street and at Oxford Circus underground station. 'Given the nature of the information received, the Met responded in line with our existing operation as if the incident was terrorism, including the deployment of armed officers. 'Officers working with colleagues from British Transport Police carried out an urgent search of the area. No causalities, evidence of any shots fired or any suspects were located by police.' Additional officers remain on duty in the West End to reassure the public. We thank the public for their patience and assistance during our response. If you see anything suspicious dial 999 immediately [14] adds Some cordons remain in place and additional officers remain on duty in the West End to reassure the public. We that the public for their patience and assistance during our response.	[34 Tweets 001,002,003][3][14] [2] (posted 18.09)]		
	18.05	Area	Met	Met say operation has been stood down	[23]		
	18.06	West End	Met Tweet	Additional officers remain on duty in the West End to reassure the public. We thank the public for their patience and assistance during our response. If you see anything suspicious dial 999 immediately #OxfordStreet	[69]		
	~18.00	Oxford Street and Regent Street south	Video	Oxford Street people and car free apart from two buses, 6 officers cordon from Uniqlo to across street. Live shots at start of 18.00 programme. Quite crowded on west side of cordon, people waiting, gazing at phones. Presenter says at 2.02 stations have now opened. Live Regent Street north, does appear to be winding down, not see for certain stations open, though told passengers can change between trains, Oxford Street and Regent street still sealed off, people who told to stay in shops are now being told over loud speakers that it's safe to come out. Have seen start to emerge along pavement.	[66]		
	18.07	Selfridges, Oxford Street	Tweet	Selfridges London was evacuated today as a precautionary measure. We have been working with	[27]		
	18.08	Oxford Circus	Tweet plus video embed	Area around Oxford Circus has been reopened. Normality appears to have been resumed.	[14]		
	18.12	Selfridges, Oxford Street	Tweet Piers	Stop tweeting mate @ollyofficial. Nothing happened	[41]		
	~18.15	Oxford Circus	Video	Top shot live people waiting to enter station then being allowed in	[66]	from itv regional news	
	18.2	Near Oxford Circus	News	Restaurants back in business, chefs in Ponti's Italian Kitchen putting pizzas in oven, manager said staff followed their security procesures, rushed customers into the basement, giving them water. When announced no terror incident taken place, remaining customers erupted with applause	[14]		

Event	Time	Location	Source type	Description	Source	Notes	Comment
	18.2	Area	News	It is not clear what sparked the panic or 999 calls to the police reporting gunshots	[24]		
	18.21	Selfridges, Oxford Street	Tweet	Selfridges announce re-open at 9 a.m. tomorrow	[7]		
	18.31	Kensington Palace	Kensington Palace	Prince William and Kate Middleton's arrival at the Royal Variety performance at the London Palladium, situated on Argyll Street, close to Oxford Street, will be delayed due to tonight's incident, Kensington Palace has said. A spokesman said: "The Duke and Duchess of Cambridge will still attend this evening's Royal Variety Performance. Their arrival will be delayed, but we hope they will be able to arrive in time for the start of the performance."	[14]		
	18.35	Selfridges, Oxford Street	Olly Murs Tweet 4	Listen piers! I was shopping and then all of sudden the whole place went mad, I mean crazy people running & screaming towards exits. We found a small office to hide to which loads of staff and people were saying there was shots fired. If you was there you'd have understood mate	[9]	In response to Piers Morgan criticism	
	18.38	Hanover Square, Barclays Bank	Russell Brand tweet	Live recording	[28]		
	Later	Oxford Circus	London Ambulance Service	London Ambulance Service released update, confirming several people received medical attention; checked and treated several patients sustained injuries while leaving the Oxford Circus area; discharged seven patients at scene, took eight patients to two central London hospitals for minor injuries, one patient to major trauma centre for leg injuries	[8][25]		
	19.46	Comment	Tweet Brand/Morgan	Piers Morgan criticising Russell Brand. "Laugh emojis. Dramatic reporting of absolutely nothing happening."	[39]		
	Later	Re: incident Oxford Circus		Two men arrested	[20]		
	21	Area	ВТР	BTP said there was "a significant level of panic", adding it was "examining the circumstances of the incident which resulted in the station being evacuated".	[21]		
	Later	Oxford Circus station [2] posted at 18.01 has no mention yet of this	ВТР	British Transport Police (BTP) last night appealed for information after what they described as an "altercation between two men on the platform" at Oxford Circus station. They released CCTV images of two men they would like to talk to in relation to the incident. BTP said its officers received reports of shots fired on the westbound Central Line platform at Oxford Circus at 4.37pm, as passengers fled up exits towards Oxford Circus and Regent Street."This caused a significant level of panic which resulted in numerous calls from members of the public reporting gunfire," a spokesperson said."Officers responded in line with our procedures of a terrorist incident, this included armed officers from BTP and the Metropolitan Police. A full and methodical search of the station and Oxford Street was conducted by our specially trained firearms officers but they did not find any evidence of gunfire at the station."	[22]		

Event	Time	Location	Source type	Description	Source	Notes	Comments
	Later	Oxford Circus station	Police	Police release images of two people believed to be involved in the altercation and said officers "would now like to speak to these two people in the CCTV images, who they believe may have information about the incident and the circumstances around the incident. They would also like to speak to anyone who was at the station or in the area at the time and saw or heard anything that would have caused mass evacuation".	[18][38]		
	Later	Palladium	Tweet	Comedian Jason Manford was also caught up in the incident, and marked himself "safe" on Twitter.He earlier wrote: "Round corner from Oxford Circus Station at Royal Variety Performance, seems to have calmed down pretty quickly. Brief panic but everyone looks safe hopefully. Police marvellous as usual."Round corner from Oxford Circus Station at Royal Variety Performance, seems to have calmed down pretty quickly. Brief panic but everyone looks safe hopefully. Police marvellous as usual.	[29]		
	25/11 16.42	Oxford Circus		Two men who handed themselves in to police over an incident which sparked a mass evacuation at Oxford Circus Tube station have been released without charge. The two men, aged 21 and 40, were quizzed on Saturday after going to a police station voluntarily. A spokeswoman for the force said: "There are no criminal proceedings against them. They have not been arrested or charged."	[33]		
	26/11 15.39	Oxford Circus	ВТР	Two men released without charge	[36]		

Tweet in bold = original tweet.

Tweet not in bold = tweet via news source

Tweet in blue denotes private tweet. Identifying features such as names, usernames (hashtags) and URLs have been removed on original general public tweets.

Text in red denotes official announcements

Text in green denotes Bond St., Selfridges and Marble Arch areas

[1] BBC News, 24/08/2017, 17:21. Oxford Circus Tube incident: As it happened. Reports of shots fired, say police. Retrieved from Nexus

[2] Griffin, G., 2017, 18.01. https://www.independent.co.uk/news/uk/home-news/oxford-circus-live-london-latest-updates-incident-news-police-central-today-reports-a8074581.html

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[5] Tweet https://twitter.com/ollymurs/status/934106295585697792?ref src=twsrc%5Etfw Really not sure what's happened! I'm in back office but people screaming and running towards exits

[6] Tweet https://twitter.com/ollymurs/status/934116665838723073?ref_src=twsrc%5Etfw I'm safe and in hotel with loads of people! So many different stories flying around. Just hope everyone is safe; Later tweet "Being told no shots in Selfridges! Have no idea the whole store went crazy!

[7] Tweet

 $https://twitter.com/Selfridges/status/934124929947193344?ref_src=twsrc\%5Etfw\%7Ctwcamp\%5Etweetembed\%7Ctwterm\%5E934124929947193344\%7Ctwgr\%5Edda6244a2445bb8b9f1abdedd5e8895c54afc5f5\%7Ctwcon\%5Es1 \& ref_url=https\%3A\%2F\%2Fwww.thesun.co.uk\%2Fnews\%2F4994108\%2Fpiers-morgan-olly-murs-oxford-circus-london-twitter-spat\%2F$

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[13] Tweet https://twitter.com/metpoliceuk/status/934114936590159872

[14] H. Siddique, 24.11.2017, 18.54. https://www.theguardian.com/uk-news/live/2017/nov/24/oxford-circus-police-london-tube-gunshots-live

[15] Tweet

 $https://twitter.com/ollymurs/status/934106556777496576?ref_src=twsrc\%5Etfw\%7Ctwcamp\%5Etweetembed\%7Ctwterm\%5E934106556777496576\%7Ctwgr\%5E64d3336a245460c4445fadc52e6f9fad3ddbe688\%7Ctwcon\%5Es1_\&ref_url=https\%3A\%2F\%2Fwww.theguardian.com\%2Fuk-news\%2Flive\%2F2017\%2Fnov\%2F24\%2Foxford-circus-police-london-tube-gunshots-live$

[16] Tweet

https://twitter.com/matthabusby/status/934121632817451009?ref_src=twsrc%5Etfw%7Ctwcamp%5Etweetembed%7Ctwterm%5E934121632817451009%7Ctwgr%5E64d3336a245460c4445fadc52e6f9fad 3ddbe688%7Ctwcon%5Es1 &ref url=https%3A%2F%2Fwww.theguardian.com%2Fuk-news%2Flive%2F2017%2Fnov%2F24%2Foxford-circus-police-london-tube-gunshots-live

[17] Tweet

 $https://twitter.com/blondeafro/status/934112700472446976?ref_src=twsrc\%5Etfw\%7Ctwcamp\%5Etweetembed\%7Ctwterm\%5E934112700472446976\%7Ctwgr\%5E64d3336a245460c4445fadc52e6f9fad3ddbe688\%7Ctwcon\%5Es1_\&ref_url=https\%3A\%2F\%2Fwww.theguardian.com\%2Fuk-news\%2Flive\%2F2017\%2Fnov\%2F24\%2Foxford-circus-police-london-tube-gunshots-live$

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[28] Tweet

 $https://twitter.com/rustyrockets/status/934129059814047745?ref_src=twsrc\%5Etfw\%7Ctwcamp\%5Etweetembed\%7Ctwterm\%5E934146124386054144\%7Ctwgr\%5E09afad83e8a300e20e9b87993869a2d895be77e8\%7Ctwcon\%5Es3_\&ref_url=https\%3A\%2F\%2Fwww.thesun.co.uk\%2Fnews\%2F4994108\%2Fpiers-morgan-olly-murs-oxford-circus-london-twitter-spat\%2F$

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	eet twitter.com/BTP/status/934119926960394240?ref_src=twsrc%5Etfw%7Ctwcamp%5Etweetembed%7Ctwterm%5E934119926960394240%7Ctwgr%5E9e37b2c43b97df831a132da9f6eba0c2 :on%5Es1_&ref_url=https%3A%2F%2Fwww.bbc.co.uk%2Fnews%2Flive%2Fuk-42117403
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[73] Tw	eet
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[80] Tra	nscript Participant 22. Fatima
[81] Tra	nscript Participant 31. Harriet
[82] Tra	nscript Participant 16. Ken
[83] Tra	nscript Participant 10. Alice
[84] Tra	nscript Participant 14. Van
[85] Tra	nscript Participant 15. Jasmine
[86] Tra	nscript Participant 09. Ramone

[87] Transcript Participant 13. Ka	ıthleen
[88] Transcript Participant 08. En	nma
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[90] Transcript Participant 30. Isl	a
[91] Transcript Participant 34. Je	ssica
[92] Transcript Participant 11. Ca	urrie
[93] Transcript Participant 25. M	ia
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[96] Transcript Participant 01. Efe	e
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[98] Transcript Participant 28. Ch	narlie
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[101] Transcript Participant 35. L	iang
[102]Transcript Participant 36. Ro	ory
[103] Transcript Participant 23. A	- Akira
[104] Transcript Participant 26. G	Grace
[105] President's update: Decemb	ber 2017 The Royal Society of Medicine (rsm.ac.uk)
[106] Transcript Participant 32. J	ack
[107] VIDEO https://www.youtul	be.com/watch?v=Aqu6sYI22KY&list=PLzur9eWtnEsMk2CyQ2TfqWM39DbhdYXd7&index=20
[108] VIDEO https://www.youtul	be.com/watch?v=Bf5QGjMNSz0&list=PLzur9eWtnEsMk2CyQ2TfqWM39DbhdYXd7&index=1

[109] VIDEO https://www.youtube.com/watch?v=1WzFmtNOVZA&list=PLzur9eWtnEsMk2CyQ2TfqWM39DbhdYXd7&index=13

[110] Tweet https://twitter.com/metpoliceuk/status/934108530809999363?lang=en

[111] Tweet

https://twitter.com/LondonFire/status/934110306946703360?ref_src=twsrc%5Etfw%7Ctwcamp%5Etweetembed%7Ctwterm%5E934110306946703360%7Ctwgr%5Ef4d98110c86444ac2d546e12f93c3bb12 3a5f158%7Ctwcon%5Es1 &ref url=https%3A%2F%2Fwww.bbc.co.uk%2Fnews%2Flive%2Fuk-42117403

[112] Transport for London Teams meeting, 25/01/2023

[113] Tweet https://twitter.com/metpoliceuk/status/934114936590159872 (posted several times)

[114] Tweet

 $https://twitter.com/metpoliceuk/status/934106245283418113?ref_src=twsrc\%5Etfw\%7Ctwcamp\%5Etweetembed\%7Ctwterm\%5E934106245283418113\%7Ctwgr\%5E1684c9ad2d2703b4ec17ba8a3e4b363\\e3db73fe0\%7Ctwcon\%5Es1_\&ref_url=https\%3A\%2F\%2Fwww.bbc.co.uk\%2Fnews\%2Flive\%2Fuk-42117403$

[115] Tweet

https://twitter.com/BTP/status/934106550112784384?ref_src=twsrc%5Etfw%7Ctwcamp%5Etweetembed%7Ctwterm%5E934106550112784384%7Ctwgr%5Eb8160706a85d706b9cc5a13c9c886a4c491e70b 1%7Ctwcon%5Es1 &ref_url=https%3A%2F%2Fwww.bbc.co.uk%2Fnews%2Flive%2Fuk-42117403

[116] Tweet

https://twitter.com/BTP/status/934103350949437440?ref_src=twsrc%5Etfw%7Ctwcamp%5Etweetembed%7Ctwterm%5E934103350949437440%7Ctwgr%5Eb8160706a85d706b9cc5a13c9c886a4c491e70b 1%7Ctwcon%5Es1 &ref url=https%3A%2F%2Fwww.bbc.co.uk%2Fnews%2Flive%2Fuk-42117403

[117] Tweet https://twitter.com/metpoliceuk/status/934114936590159872

[118] Tweet

 $https://twitter.com/BTP/status/934112039852756992?ref_src=twsrc\%5Etfw\%7Ctwcamp\%5Etweetembed\%7Ctwterm\%5E934112039852756992\%7Ctwgr\%5Ef4d98110c86444ac2d546e12f93c3bb123a5f158\\ \%7Ctwcon\%5Es1_\&ref_url=https\%3A\%2F\%2Fwww.bbc.co.uk\%2Fnews\%2Flive\%2Fuk-42117403$

[119] Tweet

 $https://twitter.com/BTP/status/934119926960394240?ref_src=twsrc\%5Etfw\%7Ctwcamp\%5Etweetembed\%7Ctwterm\%5E934119926960394240\%7Ctwgr\%5E48859c82be60d23289117c08836c9507d15e3d\\16\%7Ctwcon\%5Es1_\&ref_url=https\%3A\%2F\%2Fwww.bbc.co.uk\%2Fnews\%2Flive\%2Fuk-42117403$

[120] Knowledge Exchange Workshop, London, 11/01/2023.